



Summary Minutes

Rider Experience and Operations Committee Meeting May 7, 2020

Call to order

The meeting was called to order at 1:04 p.m. by Committee Chair Paul Roberts virtually on WebEx.

Due to the Governor's Stay Home – Stay Healthy Order issued on March 23, 2020, public viewing of the meeting was only available via WebEx. The meeting was streamed on

<https://soundtransit.webex.com/soundtransit/onstage/g.php?MTID=e1127d11bc72b2a387e4c117fefde8044>.

Roll call of members

Chair	Vice Chair
(P) Paul Roberts, Everett Councilmember	(P) Joe McDermott, King County Councilmember

Board Members	
(P) David Baker, Kenmore Mayor	(P) Kim Roscoe, Fife Mayor
(P) Debora Juarez, Seattle City Councilmember	(P) Nicola Smith, Lynnwood Mayor
(P) Ed Prince, Renton City Councilmember	(A) Peter von Reichbauer, King County Councilmember

Chair Roberts, announced that a quorum of the Committee was present at roll call.

Report of the Chair

Chair Roberts announced that the CEO Monthly Contract Report was available for review.

He asked staff to research whether the chairs of committees and the Board could approve procedural actions such as the meeting minutes without objection instead of calling a roll call vote in order to save time.

CEO Report

Chief executive officer Peter Rogoff gave the CEO Report.

Joint Letter to Congressional Leadership – Mr. Rogoff informed the committee that he signed a joint letter alongside transit agencies across the country sent to Congressional leaders advocating for increased federal support of public transit. He advised that although Sound was due to receive around \$166 million from the CARES Act, it was estimated that the agency could lose \$628.6 million by the end of 2021.

Construction Update – Mr. Rogoff announced that Sound Transit staff had been working closely with contractors to ramp up construction after more than 80 percent of the agency's construction had been paused to ensure worker safety. Rigorous safety protocols were in place for all reopening construction.

Return to Workplace Plans – Upon news of the Governor’s “Stay home, Stay Healthy” order extension, Sound Transit began plans for an incremental and eventual return to normal operations. At that point, more than 90 percent of employees were working remotely. The phased approach would err on the side of protecting employees and the boarder community.

Service Reductions – While ridership continued to be down between 85 and 90 percent, Sound Transit continued to operate essential service. Service was reduced on all modes except Tacoma Link, driven primarily by lack of operator availability at partner agencies. Link Light Rail was running trains every 30 minutes with four-car trains. Sounder South service was reduced to seven of the 13 round trips each weekday, and Sounder North operated two of four round trips. ST Express service was reduced as well.

Redmond Technology Center Parking Garage Update – Sound Transit directed the contractor working on the Redmond Technology Center parking garage to construct temporary vertical supports beneath the cracked beams which were recently discovered and to cease other work on the facility. Buses and pedestrians were also located away from the bus loop on the first floor of the structure while further studies were conducted. The garage is part of East-Links design-build contract awarded to Kiewit-Hoffman, and under that framework, they are responsible for all design and construction of the facility while meeting Sound Transit’s requirements. Assurances from the contractor indicate that they understand fully the nature of the problem and are working to rectify it.

Public comment

No public comment submitted.

Business Items

Items for Recommendation to the Board

Resolution No. R2020-10: Amends the adopted budget for the Operations and Maintenance Facility Link Control Center Upgrades project by (a) increasing the adopted 2020 annual project budget by \$350,000 from \$567,519 to \$917,519, and (b) increasing the authorized project allocation by \$350,000 from \$616,000 to \$966,000, and offsets the increase by (c) decreasing the adopted 2020 annual project budget for the Link Light Rail Vehicle Overhaul project by \$350,000 from \$2,423,788 to \$2,073,788, and (d) decreasing the authorized project allocation for the Customer Emergency Stations project by \$350,000 from \$800,000 to \$450,000.

Bruce Polnicky, Director of Operations Projects and Asset Management, Ted Ellis, Deputy Director of Operations Technology, and Michael Zuniga, Senior Project Manager, provided the staff report and answered Boardmember questions.

Resolution No. R2020-10 was moved by Boardmember Baker, seconded by Boardmember Roscoe. Chair Roberts called for a roll call vote.

Ayes

David Baker
Debora Juarez
Joe McDermott
Ed Prince
Kim Roscoe
Nicola Smith
Paul Roberts

Nays

It was carried by a unanimous vote of the seven present Boardmembers that Resolution No. R2020-10 would be forwarded to the Board with a do-pass recommendation.



Motion No. M2020-28: Authorizes the chief executive officer to execute an amendment to Sound Transit's 401(a) and 457(b) retirement plans to add the provisions providing coronavirus relief to certain participants pursuant to the Coronavirus Aid, Relief, and Economic Security Act.

Julie Honeywell, Chief Human Resources Officer, provided the staff report.

Motion No. M2020-28 was moved by Boardmember Prince, seconded by Boardmember McDermott. Chair Roberts called for a roll call vote.

Ayes

David Baker
Debora Juarez
Joe McDermott
Ed Prince
Kim Roscoe
Nicola Smith
Paul Roberts

Nays

It was carried by unanimous vote of the seven present Boardmembers that Motion No. M2020-28 be forwarded to the Board with a do-pass recommendation.

Items for Committee final action

February 6, 2020, Rider Experience and Operations Committee minutes

It was moved by Boardmember Baker, seconded by Boardmember McDermott. Chair Roberts called for a roll call vote.

Ayes

David Baker
Debora Juarez
Joe McDermott
Ed Prince
Kim Roscoe
Nicola Smith
Paul Roberts

Nays

It was carried by unanimous vote of the seven present Boardmembers that minutes of the February 6, 2020 Rider Experience and Operations Committee meeting were approved as presented.

Reports to the committee

None.

Executive session

None.

Other business

None.

Next meeting

Thursday, June 4, 2020
1:00 to 3:00 p.m.
Ruth Fisher Boardroom

Adjourn

The meeting adjourned at 1:39 p.m.



Paul Roberts

Rider Experience and Operations Committee Chair

ATTEST:



Kathryn Flores

Board Administrator

APPROVED on June 4, 2020, AM.